

WHITECHAIN COOKIES POLICY

Last Updated and Effective Date: August 18, 2026

INTRODUCTION AND SCOPE OF THE POLICY

This Cookies Policy (hereinafter referred to as the **"Policy"**) governs the use of cookies and similar tracking technologies by Clear White Solutions Limited, registration number 2043789, having its registered address at: Intershore Chambers, P.O.Box 4342, Road Town, Tortola, British Virgin Islands (hereinafter referred to as the **"Company"**, **"Whitechain"**, **"we"**, **"us"**, or **"our"**) when all individuals access or use the Whitechain websites and services, including <https://whitechain.io/>, <https://legacy.whitechain.io/>.

This Cookies Policy should be read in conjunction with our Privacy Policy, Terms of Use and other applicable Company policies.

By accessing or using our platform, dashboard, or services, you acknowledge that you have read and understood the practices described in this Policy.

If you do not agree with this Policy, you must immediately refrain from using our website and services, and you may manage or disable cookies through your browser settings. Please note that disabling strictly necessary cookies may prevent you from accessing or using certain parts of the platform.

SECTION 1: EXPLANATION OF COOKIES

1.1. A cookie is a small text file stored by a web server on your computer or mobile device when you visit a website. The content of a cookie can be retrieved and read only by the server that created it. The text in a cookie often consists of identifiers, site names, and some numbers and characters.

1.2. These files allow our website to recognize your device, remember your preferences, maintain your session, and provide certain functionalities.

1.3. Cookies may be persistent (not deleted after the browser is closed and remaining until a predetermined expiration date) or session-based (deleted automatically once the browser is closed).

The length of time a cookie will stay on your browsing device depends on whether it is a persistent or session cookie. Session cookies will only stay on your device until you close your browser. Persistent cookies are set to automatically expire after a defined duration (for example, a few days, weeks, or months).

1.4. Cookies utilized on the Platform are further classified based on their origin: **"First-Party cookies"** are established and managed directly by the Company's servers, whereas **"Third-Party cookies"** are embedded within our infrastructure interfaces by trusted technological partners to ensure secure data routing and platform resilience.

SECTION 2: PURPOSES OF USING COOKIES

2.1. Under the GDPR and the ePrivacy Directive, we process personal data collected via cookies under two distinct legal bases:

- **Strictly Necessary Cookies:** Processed under Legitimate Interests (GDPR Art. 6(1)(f)) or necessity for the performance of a service requested by the user (Art. 6(1)(b)). These cookies are

technically essential for website security, anti-bot protection, consent recording, and core functionality. They do not require prior consent.

- **Analytical Cookies:** Processed exclusively based on your explicit Consent (GDPR Art. 6(1)(a)). These are activated only after you give consent via our cookie consent banner. You can withdraw your consent at any time without affecting website accessibility. These cookies help us understand how visitors interact with the Website.

2.2. We do not use cookies for cross-site tracking and for sharing personal data with third-party advertisers.

2.3. Under the EU GDPR, you have the right to access, rectify, or request the erasure of your personal data collected via cookies, restrict or object to its processing, and request data portability. Where processing is based on your consent, you may withdraw it at any time via our Cookie Preference Center. Furthermore, you have the right to lodge a complaint with a competent Data Protection Authority (DPA) in the EU Member State of your habitual residence, place of work, or place of the alleged infringement.

SECTION 3: CATEGORIES AND TYPES OF COOKIES

3.1. We classify the cookies we use into three categories:

- **Strictly Necessary cookies** - these cookies are technically required for the core functions of our platforms, including navigation, fraud prevention, bot mitigation, and user authentication. Please be aware that due to these programmatic security frameworks, you will be unable to execute specific commands or fully utilize Whitechain's features unless these cookies are active on your device.
- **Functionality cookies** - these are used to improve the functionality of the website and make it easier to use.
- **Analytical (performance) cookies** - these cookies help us collect aggregated usage data to help us optimize platform performance.

3.2. The categories below explain the types of cookies and what they do:

Category	Name	Purpose	Duration
Strictly Necessary	cc_settings	Remembers and stores your cookie consent preferences selected in the consent banner	6 months
Strictly Necessary	oauth_state	Secures OAuth authentication state against Cross-Site Request Forgery (CSRF) attacks	10 minutes
Strictly Necessary	faucet_session	Maintains user login and session authentication state	Configurable (tied to JWT session length)

		(tied to JWT token lifecycle)	
Strictly Necessary	__cf_bm	Cloudflare bot management cookie used to identify and mitigate automated bot traffic and security threats	30 minutes
Strictly Necessary	cf_clearance	Remembers that a user has successfully passed a Cloudflare security challenge or bot check	Short-lived (until the challenge expires)
Strictly Necessary	Turnstile challenge cookies	Used to verify human interactions and protect forms from automated spam/bots	Short-lived (Challenge duration)
Strictly Necessary	_GRECAPTCHA	Used in the Explorer service to evaluate risk and block automated spam/bot attacks	6 months
Strictly Necessary	Explorer Account Tokens / UUID	Maintains user account authentication session and identity verification on the Explorer service	Persistent / Session
Functionality	Explorer UI Settings	Stores custom display preferences in Explorer (light/dark theme, time and address formats, scam token toggles)	Session (automatically deleted upon closing the browser)
Analytical	ph_*_posthog	Product interaction and feature analytics	1 year
Analytical	_ga, _ga_*	User metrics and traffic statistics (GA4)	2 years

SECTION 4: HOW TO MANAGE COOKIES

4.1. You can manage your cookie preferences at any time. To easily modify your choices, click the "Cookie Settings" link located in the footer of our websites. Alternatively, you can control or delete cookies directly through your browser settings.

4.2. As we utilize third-party analytical and technological services (such as Google Analytics provided by Google Ireland Limited / Google LLC, and PostHog Inc.), you may opt out of their tracking mechanisms individually. You can specifically opt out of Google Analytics cookies by installing the Google Analytics opt-out browser add-on: <https://tools.google.com/dlpage/gaoptout>. For further details on how these third parties process your technical data, please consult [Google Privacy Policy](#) and [PostHog Privacy Policy](#).

4.3. If you initially consented to the deployment of non-essential cookies and subsequently modify your preferences to disable them, we will update our systems as soon as reasonably practicable to cease further data collection and deactivate relevant non-essential cookies. However, any technical metadata or interaction logs collected during the period when your consent was active shall be deemed legally obtained and processed in strict accordance with the conditions of our Privacy Policy.

4.4. Disabling or deleting strictly necessary cookies may prevent you from accessing or properly using certain parts of our services, as these cookies are essential for authentication and core functionality.

SECTION 5: INTERNATIONAL DATA TRANSFERS

5.1. To provide our services globally, technical metadata and personal data collected via cookies may be processed or stored using infrastructure located within the European Economic Area (EEA), as well as secure facilities operated by our service providers.

5.2. Where personal data collected from individuals in the EEA is transferred to or accessed from third countries outside the EEA (including the British Virgin Islands or vendor locations), we ensure that appropriate safeguards are implemented in compliance with Chapter V of the EU GDPR. Such safeguards primarily include the execution of Standard Contractual Clauses (SCCs) adopted by the European Commission, ensuring an equivalent level of data protection.

SECTION 6: CHANGES TO THIS POLICY

6.1. We reserve the right to amend, update, or modify this Policy at any time at our sole discretion. Any changes will be posted on the platform with the updated effective date.

6.2. For material modifications that alter the categories or processing conditions of cookies used on the Platform, the Company shall provide a conspicuous notice through the graphical workspace interface or our Cookie Preference Center, requiring you to update or confirm your choices. Non-material changes will become effective upon publication, and your subsequent interactions with the Platform will establish your technical acknowledgment of the updated operational logic.

SECTION 7: DISPUTE RESOLUTION

7.1. This Policy is governed by, and construed in accordance with, the laws of England and Wales. Any disputes, controversies, technical divergences, or claims arising out of or relating to this Cookie Policy, including its formation, validity, or breach, shall be referred to and finally resolved in strict accordance with the binding arbitration frameworks and governing law established in the [Whitechain Privacy Policy](#).

SECTION 8: CONTACT US

If you have any questions regarding this Policy, please do not hesitate to contact us using the contact details below:

Contact details:

Clear White Solutions Limited

Registration Number: 2043789

Registered Address: Intershire Chambers, P.O.Box 4342, Road Town, Tortola, British Virgin Islands

General Privacy Email: support@whitechain.io